

Youth Supervision & Check-In FAQs

Purpose & Philosophy

Why did SRA create this policy?

This policy helps ensure safety, fairness, and consistency across campus. It gives families clarity and provides staff with clear guidance when issues arise and allows lifeguards to hyperfocus on water safety without distraction.

Is this policy permanent?

The Board will evaluate how the policy works in real time and make adjustments if needed. Any changes will be made after the Summer 2026 season so we can prepare to raise the drop-off age to 12 for Summer 2027.

Age & Supervision Requirements

What are the supervision rules by age?

- **Ages 0–10:** A guardian (16+) must be actively supervising their children at all times.
- **Ages 11–15:** May be on campus without a guardian after proper check-in.
- **Ages 16+:** May serve as a guardian. See guardian membership options here.

Does “on campus” mean inside the pool fence?

Guardians must be actively supervising their children at all times, wherever they are on campus. This includes during swim team practice.

My 10-year-old is very responsible. Can you make an exception?

So many of our young Swordfish are very responsible! Unfortunately, we can't make exceptions. These rules ensure the same expectations apply to everyone, regardless of maturity level. Clear age guidelines help staff enforce safety consistently and keep all children protected.

Check-In & Access Rules

How does check-in work for ages 11–15?

Children ages 11–15 must:

- Check in at the main gate
- Use authorized entrances only
- Re-check in if they leave and return

Why can't kids just walk in through side gates like before?

Unauthorized entrances make it impossible for staff and lifeguards to know who is on campus and who is supervised. Main-gate check-in helps maintain accurate attendance and ensures emergency procedures work as intended.

Swim Team–Specific Questions

Are swim team coaches responsible for supervision outside practice?

No. Coaches supervise only during scheduled practice time. Guardians are responsible before and after practice. Swordfish 10 and under must still have a guardian on campus during swim team practice.

Why do swimmers have to re-check in after practice?

Before opening hours, the pool operates under different safety and staffing rules. Re-checking in ensures swimmers are properly logged under standard member supervision once the pool opens.

What if I'm running late to swim team practice and need to drop off my child (10 and under) while I park?

Dropping off a child ages 10 and under before the pool opens so you can park is permissible, provided:

- The child enters through the designated gate
- The guardian also enters through the designated pool gate after parking

Facilities & Staff Roles

Why is the living room a designated quiet space?

The clubhouse living room is set aside to be a quiet space for members. *Guardians are responsible for monitoring children in the clubhouse game room, and wet swimsuits are*

also not allowed in the game room with the exception of seeking shelter during electrical storms. Disrespectful or destructive behavior will result in consequences.

Why aren't lifeguards able to provide supervision?

Lifeguards are hired to supervise all swimmers in the water and are not caregivers. It's critical that lifeguards remain fully focused on water safety and are not distracted by childcare responsibilities.

Consequences & Accountability

Are there consequences for repeated drop-off issues?

Yes. Consequences apply to the adult member account and follow the escalation process outlined in the policy.

Why are accounts penalized instead of children?

Children are never disciplined under this policy. Adult accounts are accountable because adults make supervision decisions. This protects all children, reduces pressure on lifeguards, and ensures fairness across families. Children are only disciplined for inappropriate behavior as outlined in the policy.

What if I'm only a few minutes late picking up my child?

The one-hour return window allows reasonable travel and parking time. Fees apply only after that hour, and only if a guardian cannot be reached or does not return promptly.

Why is the late fee so high?

When children are left unattended, staff must redirect focus from pool supervision to managing the situation. The fee reflects the seriousness of that responsibility and helps prevent repeat incidents. It is comparable to local babysitting rates.

Isn't suspending an entire family over one issue unfair?

Suspensions apply only after repeated violations according to the escalation model. These decisions are made by the Board in communication with the member.

Why do suspensions apply to swim team, tennis, and camp too?

A suspension represents a temporary loss of full SRA privileges, not just pool access. Applying it consistently avoids confusion and ensures fairness.

Can we appeal a decision?

Yes. Stage 3 and Stage 4 consequences involve Board review, and families will be contacted directly. The goal is clarity, fairness, and resolution.

Implementation & Support

How will staff enforce this consistently?

Staff, lifeguards, and coaches receive training before the season begins, and Board members will be present during the first weeks to support consistent implementation.

Additional questions? Submit your questions here for follow-up and answers in the next Board communication: <https://forms.gle/LNqhntHwoXEwNBPn8>